

How It Works



Sign Up for Smart911

and create a secure Safety Profile for your household.



If you ever call 9-1-1, the call taker can see the emergency information you want them to see.



Emergency Responders

can then use this key information to help you faster and more efficiently.

Who Will Benefit

Eastpointe, Roseville,
& St. Clair Shores
Citizens and
Guests

Security and Privacy

You Decide What to Include



Provide as much or as little information as you want. Smart911 only asks for information that is relevant to aid emergency response.

Only Seen If You Call 9-1-1



Your information is only available to 9-1-1 call takers and first responders if you have an emergency and need to call 9-1-1.

Industry Leading Security



Your information is housed in top-tier secure facilities complete with 24/7 physical security, video surveillance, and alarms. We utilize the same secure sockets layer (SSL) certificate authority and encryption technologies used by leading financial institutions.

As Seen On...



Smart911.comTM

Because every second counts. Sign up today.



Keep Your Loved Ones Safe.

Smart911 is the only way to provide lifesaving information directly to 9-1-1 and first responders in an emergency.

Smart911 is free, private, secure, and protects **over 31 million people** nationwide.



Smart911.comTM

Because every second counts. Sign up today.

99%

of Smart911 users would recommend Smart911 as an essential tool for personal safety.

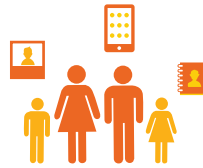
11 minutes

The amount of time saved by Smart911 in response to a house fire in Michigan, saving the homeowner's life.

31.1 million

The number of residents protected by Smart911 nationwide.

What Can My Smart911 Safety Profile Include?



Family

If any member of your household calls 9-1-1, information about your entire family will be available, including emergency contacts.



Address Details

First responders can help you faster when you provide address details about your home.



Medical Information

Avoid dangerous drug interactions or allergic reactions by listing your medications and conditions.



Animals

Keep all members of your household safe by including pets, livestock, or service animals that responders need to be aware of.



Vehicles

Having the description and license plate of your vehicle can quicken response in an accident, or if you need help while in your car.